

The following metrics are reported for your Collaborative Care (CoCM) caseload. Metrics 2 – 9 apply to Medicaid patients only.

1. **Total Enrollment** – The total number of patients enrolled in CoCM treatment during this month
(Optimal caseload: >75 patients/ 1.0 FTE BH CM)
2. **Medicaid Enrollment** – The total number of Medicaid patients enrolled in CoCM treatment during this month
3. **Newly enrolled** – Among enrolled patients, the number of patients who were diagnosed with Depression or Anxiety and enrolled in treatment this month
(Optimal rate: 10% of total caseload)
4. **Average Duration of Treatment** – Average number of weeks between initial assessment to date of discharge from CoCM
5. **Monthly Contact** – Number (#) and proportion (%) of patients receiving active treatment in CoCM defined by those patients who have had at a clinical contact this month
Numerator: Patients that have had at least one clinical contact this month
Denominator: Total number of patients enrolled during this month
Note: A “clinical contact” is defined as a contact in which monitoring may occur and treatment is delivered with corroborating documentation in the patient chart. This includes individual or group psychotherapy visits and telephonic engagement if treatment is delivered.
(2024 Target Rate: ≥80%)
6. **Improvement Rate** – Number (#) and proportion (%) of patients enrolled in treatment for 70 days or greater who demonstrated clinically significant improvement either by: A) A 50% reduction from baseline PHQ-9/ GAD-7 **OR** B) A drop from baseline PHQ-9/ GAD-7 to less than 10
Numerator: Patients that have met Improvement criteria
Denominator: All patients enrolled in CoCM for 70 days or more
(2024 Target Rate ≥50%; Optimal Performance Target: ≥60%)
7. **Remission Rate** – Number (#) and proportion (%) of patients enrolled in treatment for any length of time who have achieved remission criteria (PHQ-9/ GAD-7 below 5) during this month
Numerator: Patients whose most recent PHQ-9/GAD-7 is below 5
Denominator: Total number patients enrolled during this month
8. **Psychiatric Consultation Rate** – Among those enrolled in treatment for 70 days or more who did not improve, number (#) and proportion (%) who whose case was reviewed by the Consulting Psychiatrist with treatment recommendations provided to the Primary Care Provider or Depression Care Manager **in the past 60 days**.
Numerator: Patients who have had their case reviewed by the Consulting Psychiatrist in the past 60 days
Denominator: Patients that have been enrolled for 70 days or more who have not met clinical improvement criteria this month
(2024 Target Rate: ≥80%)
9. **ADHD Symptom Monitoring Rate** (*for practices enrolling patients with ADHD only*) – Number (#) and proportion (%) of patients receiving CoCM for ADHD who had a documented Vanderbilt Assessment Follow-Up completed during the reporting month. Parent and Teacher Follow-Up scores should be reported separately.
 1. Proportion of ADHD patients with a documented *Parent* Vanderbilt Assessment Follow-Up during the reporting month
 2. Proportion of ADHD patients with a documented *Teacher* Vanderbilt Assessment Follow-Up during the reporting month

The following metrics are reported for your entire patient population. These metrics are not limited to Medicaid patients or to those actively enrolled in CoCM and therefore not tracked in your CoCM registry.

- 10. Depression Screening Rate** – Number (#) and proportion (%) of all unique patients seen during the reporting period who received their annual PHQ-2 or PHQ-9 screening (all payers)
Numerator: Patients that received a PHQ-2 or 9 during this visit, or have been screened in the last year
Denominator: All patients seen in the practice for any reason this month
(2024 Target Rate: 85%)
- 11. Depression Screening Yield** – Number (#) and proportion (%) of all unique patients who scored a 10 or greater on their initial PHQ-9 during this month (*all payers)
Numerator: Number of patients that scored a 10 or higher on their initial PHQ-9 this month
Denominator: Number of patients who received their initial PHQ-9 during this month
- 12. Behavioral Health Care Manager Staffing** – The total FTE devoted to CoCM treatment during this month